

## Unit 201 The Catering industry

Read and complete the next few pages.

Once you have completed this; you will create a power point and speech about the industry.

### Define Hospitality

### Define Catering

### The hospitality and Catering industry structure, sectors and operations

The industry is one of the largest industries in the UK. It is also one of the largest employers and is still growing. This provide lots of employment, training and education opportunities for all. The industry can be divided into two sections: The commercial sector and the public sector.

### Explain the commercial sector

**Table 1.1** Types of commercial establishment

Establishment	Operations
Hotels, lodges and guest houses	Accommodation and catering
Restaurants	Catering
Cafés and fast food outlets	Catering
Pub, bars and nightclubs	Catering
Casinos and gambling	Catering
Visitor attractions and tourist services (e.g. museums, theme parks and cinemas)	Catering
Hostels	Accommodation and sometimes catering
Travel (e.g. airlines, railways and cruise ships)	Catering and sometimes accommodation
Events (e.g. sports tournaments and weddings)	Catering
Corporate hospitality	Catering
Contract	Catering and sometimes accommodation

### Explain the public sector

**Table 1.2** Types of public service sector establishment

Establishments	Operations within the sector
Hospitals and residential care homes (nursing homes)	Catering and accommodation
Prisons	Catering and accommodation
Armed forces	Catering and accommodation
School meals	Catering (the provision of food mainly, limited beverages)
College refectory	Catering
Industrial catering	Catering and, in some cases, accommodation

Within both sectors the establishments have different features. For example, the main feature of a hotel is to provide accommodation. Some hotels offer extras such as Spa and leisure facilities. All hotels will provide food and drink except perhaps budget hotels.

Fill in the tables below

#### Hotels

Type of Hotel	Services provided
Guest Hotels	
Budget Hotels	
1 star	
2 star	
3 star	
4 star	
Luxury hotel (5*)	
Large hotel chains	

#### Restaurants

There are over 65,000 restaurants in the UK, offering a range of styles and cuisines. All restaurants will fall into one of the below categories. Opening times, locations, style of operations and demand will all change.

Fast food	Examples and Services provided
Brasserie	
Bistro	
Fine Dining	
Cafes	
Coffee Shop	
School Canteen	

#### The contract catering food service sector

Contract catering companies may be delivering their service within the commercial sector or the public service sector – they operate in hotels, restaurants, schools, colleges, hospitals and airlines. In addition to food and drink provision, they provide a range of services including security, facilities services such as reception, maintenance, pest control and retail. Examples of companies that offer contract services are ISS, Aramark, Compass, Initial and Sodexo.

Jobs in contract catering include chefs, cooks, food service staff, receptionists, managers and operations directors. Most contract catering units have a flexible approach to staffing; many will not work on the traditional **partie** system but chefs and assistants will divide the work up.

Hospitals and residential homes *What sector is this?*

In this sector people are carefully looked after by well trained nurses and care assistants. People are provided with security and personal care, warmth, comfort, good accommodation and meals. In hospitals food is an important part of the healing process, helping to rebuild patient's strength so they recover to full health.

What other types of establishments would you find in this sector?

1.	4.
2.	5.
3.	

Questions

1. What does corporate hospitality mean?
2. What does industrial catering mean?
3. A hotel provides accommodation name two other establishments that provide accommodation.

**Task Presentation on the Catering industry**

Your presentation must contain information on the following.

- Explain the size and scope of the industry. (size and range)
- How many people are employed in catering in the UK?
- Identify commercial and non-commercial business in Ely
- Identify residential outlets in Ely
- Explain how trends effect the industry